

Terms & Conditions of Purchase.

Pricing

- Errors and omissions on our website and pricelists are excluded. Prices may increase without notice.

Important Notice

- Information provided by Conect staff members, our website or our pricelists is based on information we believe to be correct and reliable. Any information or advice given by any of the methods is provided without guarantee and does not constitute a warranty. Purchasers should independently determine prior to use the suitability of any material for their specific use. Conect maintains no responsibility or liability on advice given regarding manufacturing or production methods and purchasers should independently determine appropriate process of their own accord.

Payment of Goods

- Please note that all products remain the property of Conect Enterprises until such time as they are paid for in entirety.
- Trading terms are strictly 30 days from the end of the month. Customers may be put on stop supply for failing to make payment in time.
- Customers with out a trading account are required to pay COD before goods are sent. Payment may be made via credit card or EFT transfer or in person by cash. No goods will be sent with our payment clearing first and notification sent.
- No goods will be supplied on account unless appropriate paperwork has been completed in full and approved. Please allow up to 7 days for processing and approval.
- Accounts paid by credit card that are over the 45 day terms will now incur a 1.5% credit card fee.

Returns & Credits

- Any errors in delivery must be reported to customer service within 7 days of purchase. Any returns after this time will not be recognized.
- Requests for credit must include our invoice number and date of purchase.
- All stock for return must be approved by customer services before being accepted into our warehouse. Stock sent back without appropriate approval would not be accepted.
- Any goods ordered in error by the customer will incur a 10% restocking fee if not a stock item.

Delivery times & Costs

Service	Cut off Time	Cost
Local Conect Van Carrum Downs Local Conect Van Croydon South	9:15am & 1pm 9:30am & 1.30pm	No charge over \$20 ex GST
Substrate Delivery Service (Full Metro Melbourne) Starts Feb 09.	5pm the day before	\$30 per delivery plus pallet costs all orders.
Couriers Please (Metro Melbourne)	9am, 11am, 1pm & 3:30pm	\$8 if order under \$250 ex GST

Anon Couriers (Mornington Peninsula) 8:30 am & 11.30am \$9 if order is under \$250
ex GST

Couriers Please (Ballarat & Geelong) 9am, 11am, 1pm & \$10 if order is under
(Morwell & Traralgon) 3:30pm \$250 ex GST

Star Track Express Country Vic, 3:30pm Daily \$20 if order is under
Albury & National Customers \$250 ex GST

Tasmanian Customers 3:30pm Daily \$30 if order is under
\$400 ex GST

- Please note items such as A Boards and Flute Board incur a basic delivery charge of \$15.00 regardless of the invoiced amount. Price may vary depending on weight.
- The region covered under the free delivery concept is decided at the discretion of management and may be altered at any time.