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## Roland DG Appoints Accuweigh as National Authorised Service Agents

**SYDNEY, AUSTRALIA, October 12, 2011** - Roland DG Australia, a leading provider of wide-format inkjet printers, printer/cutters and 3D milling and engraving solutions, today has expanded its service offering by bringing on board Accuweigh as Authorised Service Agents commencing immediately.

Accuweigh's extensive service network and in-house training programs with a philosophy on a strict code of conduct and professional attitude of going that extra mile for customers has afforded it top ranking in their chosen industry of Australia's largest weighing, filling, packaging and inspection equipment supplier in Australia. Accuweigh currently have technical personnel in all major centres having access to 60 fully qualified technicians across the country.

The new partnership will initially see Accuweigh servicing Roland DG customers under the direction of Roland DG's Service team to provide a high standard of service through the Roland DG Care program in South Australia and Western Australia.

Roland DG Sales Director John Wall is excited about the move "We are confident that Accuweigh will be able to provide the high standard of service and support that customers have come to expect from Roland DG and look forward to working closely with them" Says Wall "Their philosophy and technological aptitude fits in perfectly with the Roland DG Care after sales programme. Not to mention the possibilities for future coverage".

Brenton Cunningham, Managing Director of Accuweigh commented "Accuweigh has long been more than "just a scale company" because the company capabilities includes high level automation, PLC and PC programming, system design and maintenance services. Accuweigh's National service organisation has implemented a strategy to utilise its structure with other high level and technical equipment." Cunningham continued "The opportunity to partner with a world renowned company such as Roland DG fits perfectly, and we are expecting a long and successful relationship by delivering superior and reliable service to our customers."

For more information about the Roland DG Care program contact Roland DG on 1-800-500-199 or [www.rolanddgcare.com.au](http://www.rolanddgcare.com.au)

**\*\*ENDS\*\***

### Accuweigh

Accuweigh is the largest weighing, filling, packaging and inspection equipment supplier in Australia with the ability to supply simple solutions up to complete turnkey systems. Their competitive advantage is that they are prepared to invest back in to their industry and their community. They are one of the very few companies in their industry actively employing and training apprentices and trainees. They have also created an industry-leading training program to develop their staff and make them more effective.

## Roland DG Corporation

A worldwide leader in digital technology for the sign and display, graphic arts, photographic reproduction, engraving and 3D modeling industries, Roland DG was formed in 1981 from a small division of world-renowned musical equipment manufacturer, Roland Corporation. Since becoming its own company 30 years ago, Roland DG's vision, precision and commitment to quality have revolutionized the way creative professionals work. From the original CAD plotters and digital vinyl cutters to today's high-performance digital printing and engineering solutions, Roland products have always been at the forefront of technology and innovation.

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